



FLOOD RELIEF AND RECOVERY SUPPORTS FACTSHEET

Flood Recovery Hotline

Flood Recovery Hotline is a single state-wide number, 1800 560 760, that Victorians impacted by the October 2022 floods can call for help or assistance with:

- navigating available supports
- clean-up
- temporary accommodation
- mental health and wellbeing support

The recovery hotline is open from 7.30am-7.30pm every day. Please note there may be delays due to the high volume of calls.

Financial assistance

Click [here](#) for information on the Victorian Emergency Relief Payment.

Click [here](#) for information on the Commonwealth Payments.

Small Business Wellbeing

For free and confidential

- Financial Counselling
- Business Advisory Services
- Mental Health Support

Ring 1300 375 330. 9 am to 10 pm weekdays, 9 am to 5 pm weekends.

For further information, see <https://partnersinwellbeing.org.au> and <https://emergency.vic.gov.au/relief>