



Heading back to work as coronavirus (COVID-19) restrictions ease

Travel with confidence

As we move to COVID normal, you can be assured our public transport system is ready when you are. Here's some information and advice about how you can travel with confidence.



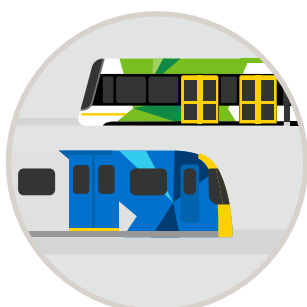
More cleaning, more often — we're disinfecting services, stops and stations every day.



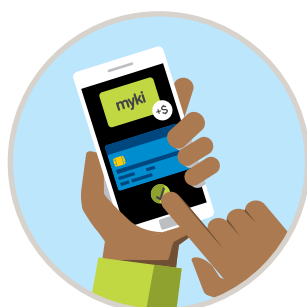
More help to plan your journey with our updated PTV app.



Wear a fitted mask and help keep us all safe.



Extra train and tram services to give you more choice. A 30% fare discount for off peak travel from 31 January 2021.



We've gone cashless to help you keep your distance and reduce the risk from handling cash.



Keep up those healthy walking and cycling habits as part of a new back to work routine.



There are plenty of great reasons to make public transport part of your return to work plan. You can find out more at ptv.vic.gov.au

More cleaning, more often

Melbourne's public transport is being cleaned more often with extra cleaning staff working across the network every day.

All trains, including VLine services, trams and buses undergo a deep clean each night which involves wiping down high touch areas like next stop buttons, handrails and grab straps.

There is also regular cleaning of high-touch surfaces on trams and at stops throughout the day.

Wear a mask and help us all stay safe

Masks are an important way to keep everyone safe. A fitted face mask covering your nose and mouth must be worn for every trip on public transport as well as in stations and at tram and bus stops.

We are encouraging everyone to wash or sanitise their hands before and after travel. We've installed more than 300 hand sanitiser units across the public transport network to help.

Please sneeze or cough into a tissue or the side of your elbow and if you are unwell, please don't travel – get tested and stay home.

Visit the PTV website at ptv.vic.gov.au/coronavirus to find out more about travelling safely on public transport.

More help to plan your journey

We recently updated the PTV app with more features to make it easier for you get where you need to go. It's even easier to plan ahead, know when your service will arrive, and when you'll get to your destination.

The PTV mobile app is free to download on iPhone and Android. Visit ptv.vic.gov.au/mobileapp for more information.

Extra train and tram services

Extra services mean you have more choice about when you travel. This will allow you and your colleagues to stagger your start and finish times and provide more options to help you keep your distance.

On the metropolitan train network, 95 extra services have been added every week either side of the morning and afternoon peak across 10 different train lines to give you more travel options.

“95 extra services have been added”

Capacity has also been added on one of Melbourne's CBD tram routes with one new shuttle service up and down Collins St creating space for hundreds of extra passengers every hour.

There's an added benefit for the early risers – you can travel on Melbourne's trains for free if you touch on and off before 7:15am on weekdays.

Extra train services in 2021

From 31 January 2021, new timetables are coming to Victoria's train network. We're adding 450 new metropolitan and regional service each week, including 150 services across the busy morning and afternoon period – 70 metropolitan services and 80 regional services.

There'll also be changes to how some train lines run in and around the City Loop to allow more services, bigger trains, and prepare for the opening of the Metro Tunnel.

These new services and timetable changes will give you more space on trains and platforms as we move to COVID Normal.

Public transport fares outside of peak times will be discounted from Sunday 31 January 2021, encouraging metropolitan passengers to choose to travel during the quieter periods of the day.

Keep up those healthy habits

We've all seen a big uptake in cycling and walking this year. You can continue those great habits as part of a new back-to-work routine. Consider cycling or walking to work if you can, or even to your local stop or station.

To make it easier and safer for people to ride to and from the CBD, we're installing 100 kilometres of new and improved bike routes across key inner-Melbourne suburbs. This \$13 million investment will deliver improved active transport links by developing new pop-up bike lanes in consultation with local councils.

Find out more about our pop-up bike lanes in inner city areas across Melbourne at vicroads.vic.gov.au/traffic-and-road-use/cycling/pop-up-bike-lanes

No cash here

We've gone cashless on buses and at stations, ticket offices and hubs to help you keep your distance and reduce risk through handling cash. You must travel with a valid ticket.

There are many ways you can top up your myki or purchase a ticket.

- Top up online at ptv.vic.gov.au/myki or on the PTV app
- Register your myki so you can nominate an automatic top up amount in your account
- Use our myki or quick top up machines at stations
- Head to an authorised myki retailer, including all 7-Elevens
- Use a credit or debit card with our staff.