

We're ready when you are

Stakeholder Briefing Pack C: Return to work



'We're ready when you are' – help for employers

Messages and tools to build confidence in the public transport system as people return to work.

With people gradually returning to offices across Victoria, the Department of Transport has introduced several initiatives to encourage people to use public transport for their commute.

To help with physical distancing on trains and platforms, we've added 450 new metropolitan and regional services to the network.

The extra services provide employees with more choice about when they travel to work. This makes it easier for staff to stagger their start and finish times at work, which also means less crowding in foyers and in lifts.

We're also providing a 30 per cent discount on off-peak public transport fares for three months from 31 January 2021, to further encourage people to travel at quieter times.

There's more help for employees to plan their journey with the new free RideSpace tool, which provides real-time information about passenger volumes on trains, on platforms and at stations across the metropolitan train network.

Downloadable fact sheet

The public transport network is ready when you are.

Download the [‘Travel with confidence’](#) fact sheet for more advice and information about returning to public transport.



Heading back to work

Travel with confidence

Our public transport system is ready when you are. Here's some information and advice about how you can travel with confidence.

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More cleaning, more often – we're disinfecting services, stops and stations every day.
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More help to plan your journey with our updated PTV app. You can also check how busy trains are using our new RideSpace tool.
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Wear a fitted mask and help keep us all safe.
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Extra train services to give you more choice. A 30% fare discount for off peak travel for three months from 31 January 2021.
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Plan to go cashless. Register your myki online on the PTV website to top up automatically.
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Keep up those healthy walking and cycling habits as part of a new back to work routine.

 There are plenty of great reasons to make public transport part of your return to work plan. You can find out more at ptv.vic.gov.au

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PUBLIC TRANSPORT VICTORIA **PTV**

For newsletters/intranet

Public transport – ‘Ready when you are’

The Department of Transport has made improvements to public transport to make sure there are plenty of options to help you plan your journey if you are heading back to the office.

To help with physical distancing on trains and platforms, they've added [450 new metropolitan and regional services](#) to the network. This includes extra services either side of the morning and afternoon peaks.

To deliver a safe, clean network all services, stops and stations will be disinfected and sanitised every day to give you peace of mind.

You can also save 30% on your myki Money trip with the [Off-Peak Fare Saver](#) when you touch off after 9:30am and before 4pm or after 7pm Monday to Friday on metropolitan trams, trains and buses.

Public transport fares outside of peak times will be discounted for three months, from Sunday 31 January 2021, encouraging passengers to choose to travel during quieter periods of the day.

And there is an added benefit for early risers - you can travel for free with the [Early Bird fare](#) if you touch on and off before 7:15am.

There's more help to plan your journey with PTV's new free [RideSpace](#) tool. With RideSpace, you can check real-time passenger volumes on trains, on platforms and at stations across the metropolitan train network and choose when you're comfortable travelling.

And the [PTV app](#) has been recently updated to get you where you need to go, with real-time travel alerts and more. To make payment easy, there's an additional 100 myki Quick Top Up machines and it's even simpler to manage your myki online in a safe, cashless way.

All these changes will make it easier to stagger our start and finish times and use public transport with confidence.

Remember, you must always wear a fitted face mask on public transport from the beginning to the end of your journey. This helps keep everyone safe.